

HomeFront

SOFTWARE SOLUTIONS

The Intelligent Home Building
Management System

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SERVICE & WARRANTY

Service & Warranty are important components to every homebuilder. With this solution you will be able to track and analyse service, warranty and punch list data. The interface is user friendly and has extended functionality.

Information is consolidated in real-time, giving your team instant access to information such as schedules, customer profiles, and trade / service history.

Service Coordination

- Generate service requests via the customer online portal or when entered by a coordinator
- Auto-scheduled appointments for walk-throughs and post possession follow up appointments
- Multiple views for dispatching work orders, that includes a calendar with the ability to sort by trade, customer and more
- Instant access to all information related to customer files including options, selections, and trade history, as well as related documents
- On screen follow-up reminders and task lists

Problem and Trend Management

- Alerts management to trends and problematic patterns
- Provides a system of control over problem vendors and suppliers

Customer and Vendor Communication

- Broadcast mail merges to customers for thank you letters, surveys and other notifications
- Communicate with trades via email or fax
- Provides customisable walk-through checklists templates

Popular Reports

- Outstanding work orders by trade or customer
- Daily workload summary
- Deficiency count and average completion time by trade





ACCOUNTING SOFTWARE INTEGRATION

HomeFront fully integrates with the most widely used accounting software available including;

- Sage 300 Construction and Real Estate
- Sage 100 Contractor
- Sage 50 Accounting
- QuickBooks

HomeFront Service & Warranty has been developed as an integral part of HomeFront Software, which offers home builders a truly integrated, comprehensive software solution.

Streamline your service and warranty with HomeFront



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